Distributor UBIQS Inc.
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telephone number 03-5545-5523 Telephone reception hours $9:00\sim18:00$

email address customer-support@ubiqstay.com

Website URL

The prices will be as stated at each Sales price

accommodation facility.

Payment and bank transfer fees, hot springs Fees required other than the sales price tax, accommodation tax (some hotels are

subject to this)

When booking a stay using this website, your reservation completion time reservation completion message appears on

your screen.

Timing of service provision

It depends on the reservation details. Please

check the service list for details.

Advance payment by bank transfer or credit Payment method and payment period card: Payment is confirmed when the

reservation is completed.

Cancellation Policy Cancellation policies of each accommodation

facility apply.

Due to the nature of accommodation and services, refunds are not possible after your

stay.

Cancellation Fee If cancellation fees require a bank transfer, we

will cover the fees.